

## **QUALITY POLICY STATEMENT**

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In fulfilling our shareholders mandate and stakeholders expectations, CONSULT THREE ARCHITECTS continues to improve our financial performance by being the preferred organization to our chosen niche markets, for urban design, architecture and program management services.

CONSULT THREE ARCHITECTS and its strategic financial partners furthermore provide tailor-made solutions to specific client needs. We establish and confirm project development opportunities and strategies from a relevancy and regulatory standpoint and manage their implementation.

We create an internal environment that inspires the highest outputs by developing and using highly competent human resources and world class processes in order to continually exceed our client's expectations.

CONSULT THREE ARCHITECTS is committed to satisfying the legal and regulatory requirements associated with being a professional organization operating within the South African built environment.

CONSULT THREE ARCHITECTS continues to maintain our relationship with academia with respect to research and development.

We understand that improvement will assist our sustainability goals and we are committed to improving our people, processes, services and our community on an ongoing basis.

This Quality Management System Policy is a framework from which we have developed Quality Objectives, and is reviewed at least annually at management Review.

Kofi Kwei Smith

Bandile Boyana



**CONSULT THREE - PORT ELIZABETH** 

2 Napier Road, Humewood, Port Elizabeth 6006 16 October 2017

## To whom it may concern

## Consult Three Architects - Quality Management System to ISO 9001: 2015

Consult Three Architects has contracted SysPrac (Pty) Ltd to design, develop, and implement a quality management System (QMS) that will be certified to the ISO 9001 Quality Management International Standard.

Consult Three Architects has commenced implementation of the QMS, and are steadily progressing towards certification during the first quarter 2018, when a requisite amount of objective evidence has been collected for auditing. Consult Three Architects have appointed a SANAS accreditation body, TUV Rhineland, to validate and certify their system.

The management of Consult Three Architects is committed to supporting the QMS implementation project and progress is on course to provide a system of interrelated processes that will continue to produce architectural and project management services that, among other objectives, will meet customer requirements and instil a culture of continual improvement.

As the consultant on this implementation project I would be more than happy to answer any questions or queries relating to the Consult Three Architects implementation project.

**Yours Sincerely** 

Andrew Fleming

General Manager: SysPrac (Pty) Ltd

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